

THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.

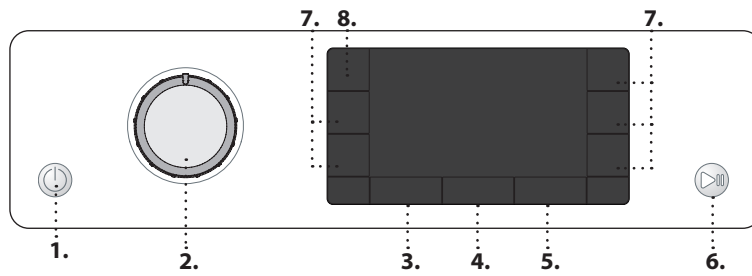
In order to receive a more complete assistance, please register your appliance on www.whirlpool.eu/register

CONTROL PANEL

1. "ON/OFF" button
2. Programme selector
3. "Temperature" button
4. "Spin" button
5. "Start delay" button
6. "Start/Pause" button
7. Option buttons
8. "Key lock" button

INDICATORS

Door can be opened



Before using the appliance carefully read the Health and Safety guide.



Before using the machine, it is imperative that the transport bolts are removed. For more detailed instructions on how to remove them, see the Installation Guide.

Washing phase Indicates washing phase of the cycle
Failure: Call Service Refer to Troubleshooting section
Failure: Water filter clogged Water cannot be drained; water filter might be blocked
Failure: Water tap closed No or not sufficient inlet water. "Beep" sound every 5 seconds.

PROGRAMME CHART

Max load 11 Kg Power consumption in off-mode 0.5 W / in left-on mode 8 W					Detergents and additives			Recommended detergent		
Programme	Temperatures		Max. spin speed (rpm)	Max load (kg)	Duration (Minutes)	Prewash	Main wash	Softener	Powder	Liquid
	Default	Range								
Mixed	40°C	✳ - 40°C	1000	11	The duration of the programme is shown on the display	-	●	○	-	✓
White (Whites)	60°C	✳ - 90°C	1400	11		● (90°)	●	○	✓	✓
Cotton	40°C	✳ - 60°C	1400	11		-	●	○	✓	✓
eCotton ◁	60°C	60°C	1400	11		-	●	○	✓	✓
		40°C	1400	11		-	●	○	✓	✓
Bed linen	60°C	✳ - 60°C	1400	11		-	●	○	✓	✓
Sport	40°C	✳ - 40°C	600	4.5		-	●	○	-	✓
Duvet (Duvets)	30°C	✳ - 30°C	1000	3.5		-	●	○	-	✓
Steam Refresh	-	-	-	2		-	-	-	-	-
Spin & Drain	-	-	1400	11		-	-	-	-	-
Rinse & Spin	-	-	1400	11		-	-	○	-	-
Rapid 30'	30°C	✳ - 30°C	1200 (*)	5.5		-	●	○	-	✓
Colours 15°	15°C	15°C	1000	5.5		-	●	○	-	✓
Silk	30°C	✳ - 30°C	600 (*)	1		-	●	○	-	✓
Wool	40°C	✳ - 40°C	800	2.5		-	●	○	-	✓
Delicates	30°C	✳ - 30°C	600 (*)	1		-	●	○	-	✓
Synthetics	40°C	✳ - 60°C	1200	5.5	-	●	○	✓	✓	

● Dosing required ○ Dosing optional

The cycle duration indicated on the display or instruction manual is an estimate based on standard conditions. The actual duration may vary in relation to several factors, such as the temperature and pressure of the incoming water, ambient temperature, amount of detergent, load quantity and type, load balancing and any additional options selected.

* The display will show the suggested spin speed as default value.

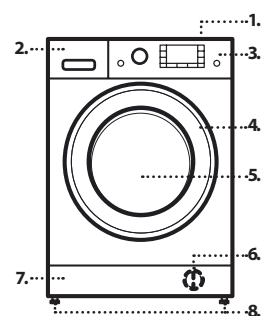
1) Test Programmes according to SASO 2885:2018: set wash cycle "eCotton ◁" with a temperature of 60°C for Cotton Standard 60°C and with a temperature of 40°C for Cotton Standard 40°C.

Data referred to SASO 2885/2018 Standard cycles

Phase	Info	Standard Cotton 60°C Full load	Standard Cotton 60°C Half load	Standard Cotton 40°C half load
Washing phase	Number	1	1	1
	Time (min)	174	130	130
	Water (L)	29	18	18
Rinse phase	Number	2	2	2
	Time (min) rinse 1	12	8	8
	Water (L) rinse 1	10	9	9
	Time (min) rinse 2	13	10	10
	Water (L) rinse 2	18	21	21
Spin phase	Number	3	3	3
	Time (min) spin 1	11	4	6
	Time (min) spin 2	20	7	7
	Time (min) spin 3	35	20	26

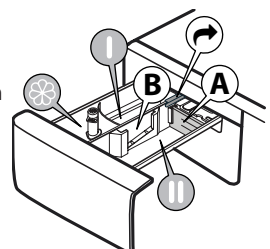
PRODUCT DESCRIPTION

1. Worktop
2. Detergent dispenser
3. Control panel
4. Door handle
5. Door
6. Water filter - behind plinth
7. Plinth (removable)
8. Adjustable feet (4)



DETERGENT DISPENSER

Main wash compartment Detergent for the main wash, stain remover or water softener. For a liquid detergent it is recommended to use removable plastic partition **A** (supplied) for a proper dosage. If powder detergent is used, place the partition into slot **B**.
Prewash compartment Detergent for the prewash.
Softener compartment Fabric softener. Liquid starch.
Pour in softener or starch solution only up to the "max" mark.
Release button Press to remove tray for cleaning.



PROGRAMMES

For choosing the appropriate programme for your kind of laundry, always respect the instructions on the care labels of the laundry. The value given in the tub symbol is the maximum temperature possible for washing the garment.



Mixed

For washing lightly to normally soiled resilient garments in cotton, linen, synthetic fibres and mixed fibres.

White

For washing normally to heavily soiled towels, underwear, table and bed linen, etc in resilient cotton and linen. Only when the temperature is selected at 90°C the cycle is provided with a prewash phase before main washing phase. In this case it is recommended to add detergent both, in the prewash and main wash section.

Cotton

Normally to heavily soiled and robust cottons .

☺ Cotton ◁

For washing normally soiled cotton garments. At 40°C and 60°C, this is the standard cotton programme and the most efficient in terms of water and energy consumption.

Bed linen

Use this programme to wash bed linen and towels in one single cycle. It optimises softener performance and helps you save time and energy. We recommend to use powder detergent.

Sport

For washing lightly soiled sports clothing (tracksuits, shorts, etc.). For best results, we recommend not exceeding the maximum load indicated in the "PROGRAMME CHART". We recommend using liquid detergent, and adding the amount suitable for half-load.

Duvet

Designed for washing eiderdown padded items such as double or single duvets, cushions and anoraks. It is recommended to load such padded items in the drum with the edges folded inwards and not to exceed ¾ of the drum's volume. For optimal washing, we recommend using a liquid detergent.

Steam Refresh

This programme refreshes garments by removing bad odours and relaxing the fibres (2 kg, roughly 3 items). Insert dry items only (that are not dirty) and select programme "Steam Refresh". Garments will be a little damp at the end of the cycle and can be worn after a few minutes. The "Steam Refresh" programme makes ironing easier.

! Not recommended for wool or silk garments.

! Do not add softeners or detergents.

Spin & Drain

Spins the load then empties the water. For resilient garments. If you exclude the spin cycle, the machine will drain only

Rinse & Spin

Rinses and the spins. For resilient garments.

Rapid 30'

For washing lightly soiled garments quickly. This cycle lasts only 30 minutes, saving time and energy.

Colours 15°

This cycle helps protect colours by washing in cold water (15°C) and uses less energy to heat the water while still offering satisfactory wash results. Suitable for lightly soiled, unstained garments. This cycle offers wash results comparable to 40°C mixed at just 15°C.

Silk

Use this cycle to wash all silk garments. We recommend the use of special detergent which has been designed to wash delicate clothes.

Wool

All wool garments can be washed using programme "Wool" even those carrying the "hand-wash only" label. For best results, use special detergents and **do not exceed max kg declaration of laundry**.

Delicates

For washing particularly delicate garments. Preferably turn garments inside out before washing.

Synthetics

For washing soiled garments made from synthetic fibres (such as polyester, polyacrylic, viscose, etc.) or cotton/synthetic blends.

FIRST TIME USE

The first time the machine is switched on, you will be asked to select the language and the display will automatically show the language selection menu.

To select the desired language press the "Temperature" button or "Start delay" button; to confirm the selection press the "Spin" button.

To change the language switch off the washing machine and press buttons "Key lock" , "Intensive rinse" and "FRESH CARE" simultaneously until an alarm is heard: the language-selection menu will be displayed again.

To remove any residues from the manufacturing process. Select the "Cotton" programme at a temperature of 60°C. Add a small amount of heavy duty detergent to the main wash compartment of the detergent dispenser (maximum 1/3 of the quantity recommended by the detergent manufacturer for lightly soiled laundry). Start the programme **without adding any laundry**.

DAILY USE

Prepare your laundry according to the recommendations in the "HINTS AND TIPS" section. Load the laundry, close the door, open the water tap and press the "ON/OFF" button to switch the washing machine on, the "Start/Pause" button flashes. Turn the programme selector to the desired programme and select any option if needed. The temperature and spin speed shown on the display can be changed by pressing the "Temperature" button or the "Spin" button. Pull out the detergent dispenser and add the detergent (and additives/softener) now. Observe the dosing recommendations on the detergent pack.

STARTING CYCLE

Close the detergent dispenser and press the "Start/Pause" button. The machine will lock the door (symbol off) and the drum will start to rotate; the door will be unlocked (symbol on) and then locked again (symbol off) as preparation phase of each washing cycle. The "Clicking" noise is part of the door locking mechanism. Water will enter the drum and start the washing phase once the door is locked.

PAUSE A RUNNING PROGRAMME

To pause the wash cycle, press the button "Start/Pause" again; the indicator light will flash. If the symbol is illuminated, the door may be opened. To start the wash cycle from the point at which it was interrupted, press the button again.

OPEN THE DOOR, IF REQUIRED

Before starting and after end of a programme, the "Door open" symbol lights to show the the door can be opened. As long as a wash programme is running, the door remains locked. To open the door while a programme is in progress, press the "Start/Pause" button. Provided the water level and/or temperature is/are not too high, the "door open" indicator lights up and you can open the door. For example to add/ remove laundry. Press the "Start/Pause" button again to continue the programme.

PROGRAMME END

The "Door open" indicator lights up, and the display shows "Cycle end". To switch off the washing machine after programme end press the "ON/OFF" button, the lights go off. If you do not press "ON/OFF" button, the washing machine will switch off automatically after about a 10 minutes. Close the water tap. Open the door and unload the machine. Leave the door ajar to allow the drum to dry.

OPTIONS

! If the selected function is incompatible with the set programme, the incompatibility will be signalled by a buzzer (3 beeps) and the wording "No Selection" will appear on the display.

! If the selected function is incompatible with another previously set function, the wording "No Selection" will appear on the display and the function will not be enabled.

Clean+

Clean+ is an option working on 3 different levels (Intensive, Daily and Fast) that are specially designed to set the right washing action, depending on your cleaning needs:

Intensive: this option is designed for high levels of dirtiness, removing most stubborn stains.

Daily: this option is designed to remove everyday stains.

Fast: this option is designed to remove lightly soiled stains.


Intensive rinse

By selecting this option, the efficiency of the rinse is increased and optimal detergent removal is guaranteed. It is particularly useful for sensitive skin. Press the button once, two or three times to select an additional 1, 2 or 3 rinses after the standard cycle rinse and remove all traces of detergent. Press the button again to go back to the "Normal rinse" rinse type.

Delay Timer


To set the selected programme to start at a later time, press the button to set the desired delay time. "Waiting" or "Starts in" is indicated on the display when this option is enabled. To cancel the delayed start, press the button again until the value "----" is shown on the display.

FRESH CARE

This option enhances washing performance by generating steam to inhibit the proliferation of the main bad odour sources inside the machine. After steam phase, the washing machine will perform gentle tumbling through slow rotations of the drum.  option starts after the cycle ends for a maximum duration of 6h and you can interrupt at any time by pressing any button on control panel or turning the knob.

(* Wait around 5' before open the door.

Steam Hygiene

This option enhances washing performance by generating steam during the wash cycle that eliminates any bacteria from fibres while treating them at the same time. Place the laundry in the drum, choose a compatible programme and select option .

! The steam generated during washing machine operation may cause the porthole door to become hazy.


Easy Iron

By selecting this function, the wash and the spin cycles will be modified in order to reduce the formation of creases.



Temperature

Every programme has a predefined temperature. If you want to change the temperature, press the "Temperature"  button. The value appears on the display.




Spin

Every programme has a predefined spin speed. If you want to change the spin speed, press the "Spin"  button. The value appears on the display.

Demo mode



To deactivate this function, switch the washing machine OFF. Then press and hold "Start/Pause"  button, within 5 seconds press also "ON/OFF"  button and hold both buttons for 2 seconds.

KEY LOCK

To lock the control panel, press and hold the "KEY LOCK"  button for approximately 3 seconds. When the display visualises "KEY LOCK ON" the control panel is locked (with the exception of the ON/OFF  button). This prevents unintentional changes to programmes, especially with children near the machine. To unlock the control panel, press and hold the "KEY LOCK"  button for approximately 3 seconds.

BLEACHING

If you wish to bleach the laundry, load the washing machine and set the "Rinse & Spin" programme.

Start the machine and wait for it to complete the first water filling cycle (roughly 2 minutes). Put the machine in pause mode by pressing the "Start/Pause" button , open the detergent drawer and pour the bleach (observe the recommended doses indicated on the package) into the main wash compartment where the partition was previously mounted. Restart the cycle by pressing the "Start/Pause" button .

If desired, it is possible to add fabric softener into the appropriate compartment of the detergent drawer.

HINTS AND TIPS

Sort your laundry according to

Type of fabric/care label (cotton, mixed fibres, synthetics, wool, handwash items). Colour (separate coloured and white items, wash new coloured items separately). Delicates (wash small items – like nylon stockings – and items with hooks – like bras – in a cloth bag or pillow case with zip).

Empty all pockets

Objects like coins or lighters can damage your laundry as well as the drum.

Follow the dosage recommendation / additives

It optimizes the cleaning result, it avoids irritating residues of surplus detergent in your laundry and it saves money by avoiding waste of surplus detergent

Use low temperature and longer duration

The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

Observe the load sizes

Load your washing machine up to the capacity indicated in the "PROGRAMME CHART" table to save water and energy.

Noise and remaining moisture content

They are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

DESCALE AND CLEAN PROCEDURE

A message on the display will regularly (roughly every 50 cycles) advise the user to run an automatic cleaning cycle to clean the washing machine and combat limescale build-up and bad odours.

For optimal maintenance we suggest using WPRO Limescale and grease remover, according to the instructions shown on the package. The product can be purchased by contacting the technical assistance service or through the website www.whirlpool.eu.

Whirlpool declines all liability for any damages to the appliance caused by the use of other cleaning products for washing machines available on the market.

CLEANING & MAINTENANCE

For any cleaning and maintenance, switch off and unplug the washing machine. Do not use flammable fluids to clean the washing machine.

Clean and maintain your washing machine periodically (at least 4 times per year).

Cleaning the outside of the washing machine

Use a soft damp cloth to clean the outer parts of the washing machine. Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing

Checking the water supply hose

Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer. Depending on the hose type:

If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced.

Cleaning the water filter / draining residual water

If you used a hot wash programme, wait until the water has cooled down before draining any water. Clean the water filter regularly, to avoid that the water cannot drain after the wash due to obstruction of the filter. If the water cannot drain, the display indicates that the water filter may be clogged.

Remove the plinth by using the removable plastic partition of the detergent dispenser: push downwards one side of the plinth with your hand, then push the removable plastic partition into the gap between plinth and front panel and pry open the plinth. Place a broad, flat container beneath the water filter, to collect the drain water. Slowly turn the filter counterclockwise until water flows out. Let the water flow out, without removing the filter. When the container is full, close the water filter by turning it in clockwise. Empty the container. Repeat this procedure until all the water has drained. Lay a cotton cloth beneath the water filter, which can absorb a small amount of rest water. Then remove the water filter by turning it out anti clockwise. Clean the water filter: remove residues in the filter and clean it under running water. Insert the water filter and reinstall the plinth: Reinsert the water filter again by turning it in clockwise direction. Make sure to turn it in as far as it goes; the filter handle must be in vertical position. To test water tightness of the water filter, you can pour about 1 liter of water into the detergent dispenser. Then reinstall the plinth.

Cleaning the detergent dispenser

Remove the detergent dispenser by pressing on the release button and at the same time pulling out the detergent dispenser. Remove the insert from the detergent dispenser, as well as the insert of the softener compartment. Clean all parts under running water, removing all detergent or softener residues. Wipe the parts dry with a soft cloth. Reinstall the detergent dispenser and push it back into the detergent compartment.

ACCESSORIES

Contact our After-Sales Service to check if the following accessories are available for your washing machine model.

Stacking kit shelf

By which your dryer can be fixed on top of your washing machine to save space and to facilitate loading and unloading your washing machine in the higher position.





TRANSPORT AND HANDLING

Never lift the washing machine by holding it at the worktop.


Pull out the mains plug, and close the water tap. Make sure that door and detergent dispenser are properly closed. Disconnect the inlet hose from the water tap, and remove the drain hose from your draining point. Remove all rest water from the hoses, and fix them so that they cannot get damaged during transport. Refit the transport bolts. Follow the instructions for removing the transport bolts in the INSTALLATION GUIDE in reverse order.

TROUBLESHOOTING

The washing machine may sometimes not work properly for certain reasons. Before calling the Support Centre, it is recommended to check to see if the problem can be easily resolved using the following list.

Anomalies:	Possible causes / Solution:
The washing machine does not turn on.	<ul style="list-style-type: none"> • The plug is not inserted into the electrical outlet, or not enough to make contact. • There has been a power failure.
The wash cycle does not start.	<ul style="list-style-type: none"> • The door is not fully closed. • The ON/OFF  button has not been pressed. • The START/PAUSE  button has not been pressed. • The water tap is not open. • A "start delay"  has been set.
The washing machine does not fill with water (the message "NO WATER", Turn tap on" is shown on the display). "Beep" sound every 5 seconds.	<ul style="list-style-type: none"> • The water intake hose is not connected to the tap. • The hose is bent. • The water tap is not open. • The mains water supply has been shut off. • There is not enough pressure. • The START/PAUSE  button has not been pressed.
The washing machine loads and drains water continuously.	<ul style="list-style-type: none"> • The drain hose has not been installed at 65 to 100 cm from the ground. • The end of the drain hose is immersed in water. • The drain connector on the wall does not have an air vent. <p>If the problem persists after having performed these checks, close the water tap, shut off the washing machine, and call the Support Centre. If the dwelling is located on one of the uppermost floors of a building, a siphon effect can sometimes occur, thus causing the washing machine to load and drain water continuously. Special anti-siphon valves are available on the market to prevent these types of problems.</p>
The washing machine does not drain or does not spin.	<ul style="list-style-type: none"> • The programme does not include the draining function: with certain programmes it must be activated manually. • The drain hose is bent. • The drain line is obstructed.
The washing machine vibrates excessively during the spin cycle.	<ul style="list-style-type: none"> • At the time of installation, the drum was not properly unlocked. • The washing machine is not level. • The washing machine is squeezed between furniture and the wall.
The washing machine leaks water.	<ul style="list-style-type: none"> • The water intake hose has not been tightened properly. • The detergent dispenser is clogged. • The drain hose has not been properly fastened.
The machine is locked and the display flashes, indicating an error code (e.g. F-01, F-..).	<ul style="list-style-type: none"> • Shut off the machine, disconnect the plug from the outlet, and wait about 1 minute before turning it back on. • If the problem persists, call the Support Centre.
Too much foam is formed.	<ul style="list-style-type: none"> • The detergent is not compatible with the washing machine (it must bear the wording "for washing machines", "for hand washing and washing machines", or something similar). • The dosage was excessive.
Door is locked, with or without failure indication, and the programme does not run.	<ul style="list-style-type: none"> • Door is locked in case of power breakdown. Programme will continue automatically as soon as the mains is available again. • Washing machine is in a standstill. Programme will continue automatically after the origin of the standstill does not persist anymore.

INSTRUCTION SHEET

Manufacturer's name	Whirlpool EMEA S.p.A. - Socio Unico via Carlo Pisacane n.1 - 20016 Pero (MI) - Italy
Description model	FFD 11469 SBCV 60HZ
Country of production	Italy
Rated Voltage (V)	220/240 V
Rated Frequency (Hz)	60 Hz
Rated Power (W)	1850 W
Net Weight (kg)	75.9 kg
Rated Capacity (kg)	11 kg
Annual Energy Consumption (kWh/year)	185 kWh/year
Annual Water Consumption (liters/year)	12980 liters/year
Dimensions	width 59.5 cm height 85 cm depth 60.5 cm
Connecting the drain hose	<p>Connect the drain hose, without bending it, to a drain duct or a wall drain situated between 65 and 100 cm from the floor.</p> <p>Alternatively, place the drain hose over the edge of a washbasin or bathtub, by fastening the guide  (which can be purchased at the technical assistance centre) to the tap. The free end of the hose should not be underwater.</p> <p>! We advise against the use of hose extensions; if it is absolutely necessary, the extension must have the same diameter as the original hose and must not exceed 150 cm in length.</p>
Electrical connections	<p>Before plugging the appliance into the mains socket, make sure that:</p> <ul style="list-style-type: none">• the socket is earthed and in compliance with the applicable law;• the socket is able to sustain the appliance's maximum power load indicated on the Technical Data Plate fixed on the machine;• the supply voltage is included within the values indicated on the Technical Data Plate fixed on the machine.• the socket is compatible with the washing machine's plug. If this is not the case, replace the socket or the plug.
General safety	<ul style="list-style-type: none">• This appliance was designed for domestic use only.• This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.• Do not touch the machine when barefoot or with wet or damp hands or feet.• Do not pull on the power supply cable when unplugging the appliance from the electricity socket. Hold the plug and pull.• Do not open the detergent dispenser drawer while the machine is in operation.• Do not touch the drained water as it may reach extremely high temperatures.• Never force the porthole door. This could damage the safety lock mechanism designed to prevent accidental opening.• If the appliance breaks down, do not under any circumstances access the internal mechanisms in an attempt to repair it yourself.• Always keep children well away from the appliance while it is operating.• The door can become quite hot during the wash cycle.• If the appliance has to be moved, work in a group of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.• Before loading laundry into the washing machine, make sure the drum is empty.• This machine must not be operated in a non air-conditioned environment.
Unpacking and levelling	<ol style="list-style-type: none">1. Remove the washing machine from its packaging.2. Make sure that the washing machine has not been damaged during the transportation process. If it has been damaged, contact the retailer and do not proceed any further with the installation process.3. Remove the 4 protective screws (used during transportation) and the rubber washer with the corresponding spacer, located on the rear part of the appliance.4. Close off the holes using the plastic plugs provided.5. Keep all the parts in a safe place: you will need them again if the washing machine needs to be moved to another location. <p>! Packaging materials should not be used as toys for children.</p>



You can download the H&S INSTRUCTIONS, PRODUCT FICHE and ENERGY DATA by:

- Visiting our website - <http://docs.whirlpool.eu>
- Using QR code
- Alternatively, **contact our After-sales Service** (See phone number in the warranty booklet). When contacting our After-sales Service, please state the codes provided on your product's identification plate.

For User's Repair & Maintenance Information visit www.whirlpool.eu

The model information can be retrieved using the QR-Code reported in the energy label. The label also includes the model identifier that can be used to consult the portal of the registry at <https://eprel.ec.europa.eu>

